



County of San Diego

HEALTH AND HUMAN SERVICES AGENCY PUBLIC HEALTH SERVICES

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CSA-17 Advisory Committee
Tom Hickerson, Chair/Barbara Cerny, Vice-Chair
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Community Epidemiology
Emergency & Disaster Medical Services
HIV, STD and Hepatitis
Immunization
Maternal, Child and Family Health Services
Public Health Laboratory
PH Nursing/Border Health
TB Control & Refugee Health
Vital Records

CSA-17 ADVISORY COMMITTEE MEETING

Minutes

TUESDAY, May 3, 2011 – 4:00 P.M.

Members Present

Haydu, Lee – City of Del Mar
Hickerson, Tom – Rancho Santa Fe Fire
Houlihan, Maggie – City of Encinitas
Marquardt, Larry – Member at Large
Nichols, Mike – City of Solana Beach
Sinnott, Terry – City of Del Mar (Alt)
Zovanyi, Peter – Member at Large

Members Absent

Cerny, Barbara – Torrey Pines Com. Planning Group

Recorder

Wolchko, Janet I.

Agency Representatives Present

Davidson, Bret – Rancho Santa Fe Fire
Gilligan, Matt - SDMS
Murphy, R.N., Mary – CSA-17
Olejnuk, Lorelee - SDMS
Russo, Joe - SDMSE

County Staff Present

Cavanaugh, Adria
Metz, R.N., Marcy
Pate, R.N., Rebecca
Yaghmaee, Saman

I. CALL TO ORDER/INTRODUCTIONS/ANNOUNCEMENTS

Tom Hickerson, Chair called the meeting to order at 4:04 p.m.

II. APPROVAL OF MINUTES

A motion was made by Peter Zovanyi, seconded by Maggie Houlihan to approve the February 1, 2011 minutes. Motion carried.

III. PUBLIC COMMENTS/PETITIONS

None present.

IV. MANAGEMENT TEAM REPORT

A. Financial Report (Saman Yaghmaee)

Saman Yaghmaee furnished the year-to-date financial report. Reporting period is from July 1, 2010 to April 30, 2011.

Total Revenue for the 10 month period is \$1,781,459.

Total expenditures for the 10 month period are \$1,713,907.

CSA-17 financial projections for FY 2010/2011:

Projected Revenue	\$2,396,597
Projected Expenditures	<u>\$2,645,009</u>
Projected Deficit for FY 2010/2011	(\$248,412)

Property tax revenue and benefit fee revenue have a projected increase of approximately 2.2 percent over the previous year. The interest revenue amount is lower due to the lower amount of cash in the reserve account.

Mike Nichols inquired about the projected shortfall of \$248,412. Mr. Yaghmaee responded that since FY 2005/2006, revenue has remained constant, but the increase in the cost of operations has caused a decline in the cash reserve.

CSA-17 has reviewed options to determine what can be done about the decline in the reserve account. The CSA-17 Advisory Committee recommended implementing a resident user fee to cover the cash flow for operations.

B. Administrative Report (Marcy Metz, County EMS Chief)

A Board Letter has been submitted to the County Board of Supervisors regarding a CSA-17 resident user fee charge. Because it is an ordinance change, the Board Letter requires two readings. The first reading is planned go to the Board of Supervisors on May 24, 2011 and with the Board of Supervisors approval, the second reading will be on June 14, 2011. When the proposal is voted on and accepted by the County Board of Supervisors, the request will take effect within 30 days.

As a result of the meetings conducted over the past year regarding the fiscal issues in CSA-17, the Advisory Board recommended to implement a \$400 user fee to residents that use the transport service. This is much less than the non-resident fee of \$1,050. It would also include a mileage charge for those patients that are transported to a hospital. When 911 is called and there is a patient assessment that does not result in a transport, there will not be a fee for residents.

Billing and collections for non-residents was discussed. Accountability information on collections and fees will be brought forward and discussed at the next meeting. A request was made for a status report on what percentages of fees become unpaid compared to the total amount of fees that are billed. Saman Yaghmaee responded that previous reports have shown that the percentage of unpaid bills is minimal.

C. Medical Director's Report (Marcy Metz, County EMS Chief)

Emergency Departments throughout the County are working on offload delays, especially where bed capacity issues exist resulting in with delays to offload patients. Dr. Haynes has been working with the hospitals regarding monitoring their capacity and using the Health Services Capacity Plan during those high capacity times.

EMS is working on moving the QCS prehospital computer system onto the internet. The system links the agencies and hospitals with the County. It was planned to move the QCS system to the internet by April, but there was a delay because the current system servers had to be replaced. The iQCS should be available via the internet this summer.

The California Emergency Medical Services Authority (EMSA) is in the process of writing regulations for cardiac centers, stroke centers and EMS for Children. They are also implementing a training program and regulations for Emergency Medical Responder, which is the first level of Medical Responder. The regulations will go out for public comment prior to going to the EMS Commission.

Maggie Houlihan shared information on a personal 911 call. During the call, emergency medical personnel questioned why she had called 911. Ms. Houlihan explained the situation and added that assumptions of a patient's condition should not be made by the paramedic, and 911 calls should not be challenged, doubted or questioned.

Marcy Metz explained that one of the most important goals of EMS is the delivery of optimum care to anyone that calls 911; additionally an important responsibility of prehospital agencies is quality assessment and improvement. Unless attention is brought to the agency that provided care there can be no improvements. Ms. Metz thanked Ms. Houlihan for sharing her personal experience.

D. Paramedic Provider Report (Matt Gilligan)

Mr. Gilligan shared his concern about Ms. Houlihan's experience after calling 911 and assured her, and the committee, that follow up with the responders would occur and that they are committed to ensuring quality prehospital care.

Compliance reports were handed out. There was a low call volume in Del Mar and Del Mar Heights which makes compliance difficult. There were several unusual responses in the remote areas where calls are difficult to get to. They are working on resolving the issues and information on responses in remote areas.

A jurisdiction report was provided showing the areas where calls were made and identifies the responding agency.

The Community Education Outreach Report reflects programs and time devoted to community outreach. SDMS received a County Public Health Champion Award in recognition of the community outreach efforts in the accident prevention area.

Joe Russo, paramedic training coordinator, reviewed trauma and trauma skills, shortness of breath and difficult diagnosis' training during the last month. This month

there will be a representative from North County Family Violence Prevention Center speaking on domestic abuse education.

Peter Zovanyi asked if there was an annual report that included data on the number of calls received and the number of call responses to see what the trends are. Matt Gilligan said that they are obligated by contract to do a monthly report. He agreed that it would be a good idea to conduct an annual report on data collected from a three to five year period.

Loralee Olejnik spoke on the community outreach and education program for CSA-17. They have partnered with the City of Encinitas to conduct several events throughout the year and have made an effort to target all segments of the population. If you would like a presentation or representation from CSA-17 at an event, contact Ms. Olejnik at 619-243-0200. Ms. Olejnik also works with San Diego Project Heartbeat, which conducts the public AED outreach program. A number of CPR classes are given to all jurisdictions throughout the year including schools and city employees.

V. OLD BUSINESS

A. Resident User Fee (Marcy Metz, County EMS Chief)

Marcy Metz inquired if there was any confusion within the community on whether a vote was required for the resident user fee. She asked the Advisory Committee members if they had received any inquiries from their communities regarding the fee implementation. The proposal has been vetted through County Counsel and because it is not a tax, but a fee for service, it does not need to go through the voting process.

VI. SET NEXT MEETING/ADJOURNMENT

The next CSA-17 Advisory Board meeting is scheduled for Tuesday, August 2, 2011 at 4:00 p.m.

The meeting was adjourned at 4:36 p.m.

Submitted by

Janet I. Wolchko, Administrative Secretary
County of San Diego Emergency Medical Services